

**Patient Details**

User ID	DR-IQ-487069
First Name	colin
Middle Name	james
Last Name	kerr
Reason	Request General Advice
Practice Name	The Loxford Practice
NHS Number	N/A
Gender	Male
DOB	29-11-1979 (44 years)
Email Address	colinkerr881@gmail.com
Contact Number	07555 585 417

**Consultation Summary****Before we begin, please can you tell us who this e-consultation is for:**

This e-consultation is for myself

**We want to make sure you get the right help and advice today. Please select one of the following options:**

I'm looking for help with a symptom, medical issue or diagnosis that I have

**Please provide a detailed description of any problems you may be experiencing:**

I have a really crackly chest in the morning milder throughout the day

**Is there anything that you feel has caused or triggered your problem(s)?**

Nothing seems to have caused my problem(s)

**Does anything you do make you feel better?**

A cup of tea softens tge symptoms in the morning

**Does anything you do make you feel worse?**

Nothing seems to make me feel worse

**If you have had the same problem(s) before, please tell us about any diagnosis or treatment you may have received:**

I've never received any diagnosis or treatment for this issue

**Uploading photos**

Please provide up to 5 photos if this will help us to understand your problem.

Any photos you upload will be added to your clinical record and used for your clinical care. They may be seen by both male and female healthcare professionals.

Please **DO NOT** upload any intimate photos. These include photos of genitalia, the area around the anus and breast, even if these are the affected areas.

The clinician will communicate with you if any photos of an intimate nature may be needed or may suggest an alternate method of consulting with us.

No

**Please tell us if there was any particular outcome you were hoping for:**

To get treated

**We want to fully address your concerns today.**

With this in mind, is there any medical problem or diagnosis you feel that you might have?

I'm not worried about any specific diagnosis

**Are you taking any medications not prescribed by our GP practice?**

Please also tell us about medicines bought over-the-counter and herbal remedies.

Omeprazole , co codonol nurofen plus now and then

**Are you allergic to any drugs or creams?**

No

**If we need to prescribe a medication, to which pharmacy would you like us to send this prescription?**

Britannia Pharmacy, IG1 2SN

**Is there any other information you would like to share with us?**

I have no other information to provide

<b>Status</b>	Processed
<b>Submitted Date</b>	11-07-2024 08:24 AM
<b>Processed Date</b>	11-07-2024 10:27 AM
<b>Action By</b>	Anwara Nahar   Manager
<b>Outcome</b>	Closed in OC
<b>Message</b>	We tried to call you to book a face to face appointment today but, we were unable to get through. Please contact the surgery on 0203 8877 900 to book an appointment as we require you to confirm which time you are able to come in